



# Top 5 security risks of using unsupported server products

Ensure business continuity and safeguard your data with these critical security insights.

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Support for Atlassian Server officially ended on Feb 15 2024. That means businesses running anything on this software will no longer receive routine security updates going forward. That's significant, because without the appropriate security support going forward, threat actors will be keeping an eye out for targets. Your business faces a very real security risk by using products after support runs out.

## **By relying on unsupported server products and apps, you're introducing unnecessary and avoidable risks, such as:**

### **1 Unpatched vulnerabilities expose your business to security threats**

Without patches or updates, vulnerabilities can go unaddressed, making it easier for malicious actors to target and gain unauthorized access to your data and systems. Using unsupported software not only increases your risk but also places an extra burden on your IT teams. They may need to reallocate their time and attention away from strategic initiatives that could drive your company's growth and success to manage, troubleshoot, and secure your products without Atlassian's support.

### **2 Violating privacy and compliance requirements**

Using unsupported server products can have severe implications for privacy and compliance requirements, especially for heavily regulated industries like healthcare and finance. Such industries have strict measures to protect sensitive data and customer privacy. Using unsupported software increases the risk of vulnerability exploits, which in turn increases the likelihood of being out of compliance, potentially resulting in legal consequences and financial penalties.

### **3 Downtime and potential data loss**

Unsupported software exposes you to risks from both well-intentioned individuals and malicious actors. They could unintentionally or deliberately disrupt your systems, potentially resulting in data loss or manipulation, and even causing your systems to go completely offline. The significant downtime not only impacts your operational efficiency but also hinders your ability to provide seamless customer support. The costs of downtime, lost revenues, remediation efforts, and legal fees can have long-lasting effects on your business. In fact, according to a report by IBM in 2022, the average cost of a data breach amounted to a staggering \$4.35 million dollars.

### **4 Obsolete security technology**

Beyond losing technical support and security updates, you also miss out on the latest advancements in security technology. Without access to these innovations, your system becomes increasingly vulnerable to evolving cyber threats.

### **5 Risks from unsupported Atlassian Marketplace apps**

You can no longer buy new apps for your existing server licenses. And Marketplace partners will also no longer be expected to provide technical support, security updates, or bug fixes for vulnerabilities, which multiplies your susceptibility to security threats.

## **Support for Atlassian Server products ended on Feb. 15, 2024**

Server products and apps no longer receive technical support, security updates, and bug fixes for vulnerabilities.

## What you can do to secure your business

To keep your organization safe and secure, we strongly recommend migrating to Atlassian cloud, which has data protection baked into the foundation of their cloud platform. By sharing responsibility with Atlassian experts, your team will gain peace of mind and the time to have a more strategic lens in security initiatives – including leveraging Atlassian Cloud-native capabilities to safeguard data.

## Jumpstart your migration

As an Atlassian Solution Partner with certified migration experts, we've helped countless customers make the right business decisions and migrate away from unsupported software. We can help evaluate your app portfolio, build a business case, make a migration plan, run a proof of concept and much more.



At Jer-nee Consulting, we empower your digital evolution by navigating the complexities, bringing your product to life, and overcoming obstacles in your transformation journey. Amidst today's economic challenges, we optimize the cost of managing your technology solutions. Our tailored solutions are designed to fuel your success in the ever-evolving technological landscape. Begin your Jer-nee now and Transform with Confidence!

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